

## **Appendix 2 – Questionnaires for Chippenham, Devizes and Salisbury**

# Chippenham Car Parking Review 2014

The Council is currently looking at the provision of car parking across the county. A parking strategy that deals with the supply and management of car parking can be one of the most useful tools available to local authorities in helping them achieve their economic, social and environmental objectives.

## 1. Do you agree or disagree with the following aims of any car parking review?

|  | Strongly agree           | Agree                    | Neither agree nor disagree | Disagree                 | Strongly disagree        |
|--|--------------------------|--------------------------|----------------------------|--------------------------|--------------------------|
| The Council should prioritise short stay parking near town centres and locate long stay parking more on the fringes of towns   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/> |
| For those car parks that are little used, alternative management arrangements or uses should be explored; this may involve selling the land, transferring for community use, or developing the land for new facilities | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/> |
| The Council should look to transfer some car parks to parish or town council control if all parties agree  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/> |
| The Council should invest in new technologies for managing car parks rather than rely on traditional ticket machines and cash payments   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/> |
| The Council should set parking charges on a car park by car park basis rather than on settlement bands (i.e. similar towns having the same charges)  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/> |
| The Council should set parking charges on a car park by car park basis rather than on a Wiltshire wide approach (i.e. all towns having the same charges)   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/> |
| The setting of local car parking charges should be delegated to local area boards to agree in negotiation with Wiltshire Council   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/> |

Where there are proposals for exemptions to charging (i.e. first hour free), the deal would be that the council would need to introduce radical ways of working to help fund these exemptions. For example; this could include a Cashless Payment System, Automatic Number Plate Recognition enforcement and changes to current enforcement practices/levels. These would, however, not cover the cost of the exemption proposals in totality (as an example, they would only cover circa 15% towards the estimated £2.5m-£2.7m shortfall that implementing the first hour free proposal would create) and therefore we would need to explore options about how we would cover any funding gap that arises. It is important to note that the Council has made no firm decisions at this stage and would like to see how far you agree or disagree with these type of options before progressing any further.

**2. Do you agree or disagree with the following options for car parking?**

|  | Strongly<br>agree        | Agree                    | Neither<br>agree<br>nor<br>disagree | Disagree                 | Strongly<br>disagree     |
|--|--------------------------|--------------------------|-------------------------------------|--------------------------|--------------------------|
| The Council should offer a first hour of parking free in areas where local communities (e.g. business groups, town and parish councils, etc.) are prepared to fund the scheme  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> |
| The Council should offer the first hour of parking free of charge across all car parks but funding for other services which are supported by this income would need to be removed to compensate. This would therefore significantly impact on the delivery of these other services (e.g. local buses)                      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> |
| The Council should offer the first hour free of charge across all car parks but all other parking charges (i.e. over 1 hour) would need to increase, in some cases by over 100% to compensate  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> |
| The Council should offer the first hour of parking free of charge across under used car parks but all other parking charges (i.e. over 1 hour) would need to increase to compensate (while this increase would be less than the option above, it still may be significant depending on the number of car parks identified) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> |
| The Council should offer free after 4pm parking in areas where local communities (e.g. business groups, town and parish councils, etc.) are prepared to fund the scheme  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> |



## Your local car parks

The following questions relate to car parks just within the Chippenham Community Area. The Council has made no decisions at this stage and would like to know how much you might agree or disagree with the presented options, or alternatively suggest your own. (We recommend reviewing the Chippenham Charging Summary for further information).

**4. The car park in the Borough Parade Chippenham is currently Short stay. The Council does not propose to change any charges except to remove the 3 hour charging band and make a maximum stay 2 hours to allow a greater turnover of cars as this is a very well used car park.**

- This is my preferred option
- I have no opinion on the above
- I would recommend a different option

**If you would recommend another option what is that?**

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**5. The car park at Brakemead is currently Long stay only. After reviewing this car park, the Council feel that alternative management models (e.g. community managed) or other uses for the site should be explored.**

- This is my preferred option
- I have no opinion on the above
- I would recommend a different option

**If you would recommend another option what is that?**

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**6. The car park at Emery Gate (surface) is currently short stay. The Council proposes to increase the 1 hour charge from £1.00 to £1.10 and the 2 hour charge from £1.50 to £1.60 to help manage demand.**

- This is my preferred option
- I have no opinion on the above
- I would recommend a different option

**If you would recommend another option what is that?**

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**7. The car park at Emery Gate (sub-surface) is currently short stay. The Council proposes no change to this car park except the removal of some permit parking to aid capacity as the car park is very well used.**

- This is my preferred option
- I have no opinion on the above
- I would recommend a different option

**If you would recommend another option what is that?**

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**8. The car park at Gladstone Road is currently Short stay. The Council does not propose to change any charges except to remove the 3 hour charging band and make a maximum stay 2 hours to allow a greater turnover of cars as this is a very well used car park.**

- This is my preferred option
- I have no opinion on the above
- I would recommend a different option

**If you would recommend another option what is that?**

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**9.** The car park at Monkton Park (weekday parking) is currently designated a facility car park for staff, police, emergency vehicles and visitors. The Council does not propose to change its designation but does propose to remove the option for public parking.

- This is my preferred option
- I have no opinion on the above
- I would recommend a different option

**If you would recommend another option what is that?**

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**10.** The car park at Monkton Park (weekend parking) is currently designated Short stay. In order to fit into more with the surrounding parking offer it is proposed to reduce the second hour charge which is currently £1.20 to £1.00. All other charges stay the same.

- This is my preferred option
- I have no opinion on the above
- I would recommend a different option

**If you would recommend another option what is that?**

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**11.** The car park at Bath Road is currently designated Long stay. The Council would like to see the charge for 1 hour stay increased from £0.80 to £1.00 and the 2 hour stay from £1.30 to £1.40, the 3 hour charge would stay the same and the 4 hour stay increased from £3.10 to £3.50, the 5 hour charge increase from £4.20 to £4.50, the 8 hour charge of £5.40 and the all day charge of £5.90 dropped for a new all day charge of £7.50. This is because the car park is heavily over utilised with spaces tied up all day.

- This is my preferred option
- I have no opinion on the above
- I would recommend a different option

**If you would recommend another option what is that?**

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**12.** The car park at Sadlers Mead is currently designated Long stay. The Council proposes to keep this a long stay car park with charges for the first 2 hours unchanged. However it would like to see the charge for 3 hour stay increased from £2.60 to £2.70, the 4 hour stay increased from £3.10 to £3.60, the 5 hour charge increase from £4.20 to £4.70, the 8 hour charge of £5.40 and the all day charge of £7.40 dropped for a new all day charge of £7.50. This is because the car park is heavily over utilised with spaces tied up all day.

- This is my preferred option
- I have no opinion on the above
- I would recommend a different option

**If you would recommend another option what is that?**

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**13.** The coach park at Sadlers Mead is currently designated as a coach park. The Council proposes no changes to the designation and charges.

- This is my preferred option
- I have no opinion on the above
- I would recommend a different option

**If you would recommend another option what is that?**

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**14.** The car park at Spanbourn Avenue is currently designated as Long stay. The Council proposes no change to this designation. The Council proposes to reduce charges for all times as this car park is under used. Charges would reduce from 80p to 60p for the first hour, £1.30 to 90p for the second hour, £2.60 to £1.80 for the third hour, £3.10 to £2.60 for the fourth hour, £4.20 to £3.60 for the fifth hour, and introduce a new day charge of £5.00 to replace the old 8 hour and day charges which were £5.40 and £5.90 respectively.

- This is my preferred option
- I have no opinion on the above
- I would recommend a different option

**If you would recommend another option what is that?**

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**15.** The car park at Wood Lane is currently designated as Long stay. The council proposes no changes to this designation. The only change to charges is to remove the 8hr tariff option and reduce the Day charge to £5.00.

- This is my preferred option
- I have no opinion on the above
- I would recommend a different option

**If you would recommend another option what is that?**

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**16.** Finally having read the car parking strategy and answered this survey are there any other comments you would like to make?

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## About you

Wiltshire Council is committed to ensuring that our services, policies and practices are free from discrimination and prejudice and that they meet the needs of all the community. For us to check we are providing fair and effective services, we would be grateful if you would answer the questions below. You are under no obligation to provide the information requested, but it would help us greatly if you do.

The information you provide will be treated in the strictest of confidence and may be passed on to other services within the Council, who will use it for the same purposes. The information you provide on this form will be processed in accordance with the requirements of the Data Protection Act 1998 and will not be passed onto any third party. At all times, it will be treated as confidential and used only for the purpose of this consultation and for equality monitoring. All personal information held by Wiltshire Council is held safely in a secure environment. Thank you for your assistance.

For Wiltshire Councils full data protection policy go to <http://www.wiltshire.gov.uk/council/dataprotectionandfoi/dataprotection/privacy.htm>

**17. Are you responding to this consultation as:**

- Resident
- Local Business
- Town or Parish Council
- Community Group
- Other

**Please specify**

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**18. Are you male or female?**

- Male
- Female

**19. What age group are you in?**

- 16-18
- 19-24
- 25-34
- 35-44
- 45-54
- 55-64
- 65-74
- 75+

**20. Do you consider yourself to have any of the following disabilities?**

- Hearing disability
- Learning disability
- Mental health issues
- Physical disability
- Speech impairment
- Visual disability
- No disabilities

**21. What is your ethnicity?**

- White British
- Asian or Asian British
- Black African, Black Caribbean or Black British
- Other European Union group
- Mixed/Multiple ethnic groups
- Other ethnic group

**22. Please enter your postcode: (Format BA14 8JN)**

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**Thank you for completing this survey. To submit your response please post to:**

Sustainable Transport Group  
Highways and Transport  
Wiltshire Council  
County Hall  
Bythesea Road  
Trowbridge Wiltshire  
BA14 8JN

**If you have any queries about this survey please contact Wiltshire Council on 0300 456 0100.**

# Devizes Car Parking Review 2014

The Council is currently looking at the provision of car parking across the county. A parking strategy that deals with the supply and management of car parking can be one of the most useful tools available to local authorities in helping them achieve their economic, social and environmental objectives.

## 1. Do you agree or disagree with the following aims of any car parking review?

|  | Strongly agree           | Agree                    | Neither agree nor disagree | Disagree                 | Strongly disagree        |
|--|--------------------------|--------------------------|----------------------------|--------------------------|--------------------------|
| The Council should prioritise short stay parking near town centres and locate long stay parking more on the fringes of towns   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/> |
| For those car parks that are little used, alternative management arrangements or uses should be explored; this may involve selling the land, transferring for community use, or developing the land for new facilities | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/> |
| The Council should look to transfer some car parks to parish or town council control if all parties agree  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/> |
| The Council should invest in new technologies for managing car parks rather than rely on traditional ticket machines and cash payments   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/> |
| The Council should set parking charges on a car park by car park basis rather than on settlement bands (i.e. similar towns having the same charges)  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/> |
| The Council should set parking charges on a car park by car park basis rather than on a Wiltshire wide approach (i.e. all towns having the same charges)   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/> |
| The setting of local car parking charges should be delegated to local area boards to agree in negotiation with Wiltshire Council   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/> |

Where there are proposals for exemptions to charging (i.e. first hour free), the deal would be that the council would need to introduce radical ways of working to help fund these exemptions. For example; this could include a Cashless Payment System, Automatic Number Plate Recognition enforcement and changes to current enforcement practices/levels. These would, however, not cover the cost of the exemption proposals in totality (as an example, they would only cover circa 15% towards the estimated £2.5m-£2.7m shortfall that implementing the first hour free proposal would create) and therefore we would need to explore options about how we would cover any funding gap that arises. It is important to note that the Council has made no firm decisions at this stage and would like to see how far you agree or disagree with these type of options before progressing any further.

**2. Do you agree or disagree with the following options for car parking?**

|  | Strongly<br>agree        | Agree                    | Neither<br>agree<br>nor<br>disagree | Disagree                 | Strongly<br>disagree     |
|--|--------------------------|--------------------------|-------------------------------------|--------------------------|--------------------------|
| The Council should offer a first hour of parking free in areas where local communities (e.g. business groups, town and parish councils, etc.) are prepared to fund the scheme  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> |
| The Council should offer the first hour of parking free of charge across all car parks but funding for other services which are supported by this income would need to be removed to compensate. This would therefore significantly impact on the delivery of these other services (e.g. local buses)                      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> |
| The Council should offer the first hour free of charge across all car parks but all other parking charges (i.e. over 1 hour) would need to increase, in some cases by over 100% to compensate  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> |
| The Council should offer the first hour of parking free of charge across under used car parks but all other parking charges (i.e. over 1 hour) would need to increase to compensate (while this increase would be less than the option above, it still may be significant depending on the number of car parks identified) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> |
| The Council should offer free after 4pm parking in areas where local communities (e.g. business groups, town and parish councils, etc.) are prepared to fund the scheme  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> |

The Council should offer free car parking after 4pm across all car parks but all other parking charges would need to increase to compensate (while this increase would be less than the one hour free charging at all car parks option, it still may be significant particularly if lots of people change their current parking habits to take advantage of the offer)

The Council should investigate the feasibility of introducing variable charging (this would include increasing charging at peak periods which might mean a reduction for other periods) to help fund the options above

To help pay for the options above the Council should introduce Sunday charges, evening charges and overnight charges across all car parks

The Council should increase season ticket prices to encourage commuters who tend to park for several hours, to explore alternative travel methods

It is important to appreciate that any one compensation option proposed (e.g. increasing other charges to compensate for introducing 1st hour free parking) is unlikely to be able to fully fund the exemption options shown above. It is therefore likely that a combination of compensation options would be required to fund identified budget shortfalls.

**3. Do you have any other suggestions or would like to propose alternatives (including how they are to be funded) around car parking options?**

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## Your local car parks

The following questions relate to car parks just within the Devizes Community Area and we would like to know how much you might agree or disagree with the proposed suggestions based on current usage and issues. (We recommend reviewing the Devizes Charging Summary for further information).

- 4. The Central car park is currently Long stay. The Council proposes to change this to Short stay to reflect its central location and usage profile. Currently there are 4,5,8, hour and all day parking charges. The Council proposes to remove these entirely. The remaining charges would see an increase as follows: 1 hour from £0.55 to £0.70, 2 hour from £1.30 to £1.40 and 3 hour from £2.00 to £2.10.**

- This is my preferred option
- I have no opinion on the above
- I would recommend a different option

**If you would recommend another option what is that?**

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- 5. The car park at Sainsburys is currently Long stay. The Council proposes to change this to Short stay to reflect its usage profile and car park purpose. Currently there is a 4 hour charge available but to reflect the new short stay nature proposed this would be removed. The 1 hour charge would increase from £0.55 to £0.60 but the second hour charge would remain unchanged at £1.30 and the current 3 hour tariff at £3.30 would also remain unchanged. Negotiations with the landowner will be needed to agree these potential changes.**

- This is my preferred option
- I have no opinion on the above
- I would recommend a different option

**If you would recommend another option what is that?**

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**6.** The car park at Northgate is currently designated Long stay. The Council proposes to change this to Short stay to reflect its central location and usage profile. Currently there is a 4 hour, 5 hour, 8 hour and all day parking charges available. The Council proposes to remove these options to reflect the new Short stay designation. Charges for the first hour at £0.55 would increase to £0.60 but the current 2 and 3 hour charge would remain unchanged.

- This is my preferred option
- I have no opinion on the above
- I would recommend a different option

**If you would recommend another option what is that?**

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**7.** The car park at Sheep Street is currently designated Long stay. The Council proposes no change to the designation but would make the car park MiPermit only to allow it to remove the pay machine. The first hour charge would increase from £0.55 to £0.60. The charges for 2, 3, 4, 5 hour stays would remain unchanged. The current 8 hour charge of £5.20 and the All day charge of £6.10 would be replaced by a new All day charge of £6.00.

- This is my preferred option
- I have no opinion on the above
- I would recommend a different option

**If you would recommend another option what is that?**

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**8.** The car park in the Vales Lane is currently Long stay. The Council is proposing to change this designation to Short stay to reflect its central location and usage profile. Currently there is a 4 hour, 5 hour, 8 hour and all day parking charges available. The Council proposes to remove these options to reflect the new Short stay designation. Charges for the first hour at £0.55 would increase to £0.60 but the current 2 and 3 hour charge would remain unchanged.

- This is my preferred option
- I have no opinion on the above
- I would recommend a different option

**If you would recommend another option what is that?**

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**9.** The car park at West Central is currently Long stay. The Council proposes no change to this designation but as the car park is often full wants to increase charges as follows to help manage demand. The first hour charge of £0.55 increase to £0.70, the second hour charge increase from £1.30 to £1.40, the third hour charge from £2.00 to £2.10. The 4 and 5 hour charges would remain unchanged but the current 8 hour charge of £5.20 and the All day charge of £6.10 be replaced by one All day charge of £6.00.

- This is my preferred option
- I have no opinion on the above
- I would recommend a different option

**If you would recommend another option what is that?**

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**10.** The car park at Couch lane is Long stay. Usage is currently very low. After reviewing this car park, the Council feels that alternative management models (e.g. community managed) or other uses for the site should be explored.

- This is my preferred option
- I have no opinion on the above
- I would recommend a different option

**If you would recommend another option what is that?**

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**11.** The car park at Station Road is currently designated as Long stay. The Council proposes no change to this designation but having reviewed usage propose to reduce charges due to its peripheral location and relatively low usage. Charges would reduce as follows. The charge for 1 hour would reduce from £0.45 to £0.40, the 2 hour charge form £1.10 to £1.00, the 3 hour charge from £2.00 to £1.50, the 4 hour charge from £2.40 to £2.00, the 5 hour charge from £3.20 to £2.50. The current 8 hour charge of £5.20 and the all day charge of £5.60 would be removed and replaced with one all day charge of £4.50.

- This is my preferred option
- I have no opinion on the above
- I would recommend a different option

**If you would recommend another option what is that?**

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**12.** The car park at The Wharf is currently Long stay. The Council proposes no change to this designation. However, the car park is often full and to manage demand the following increases to the parking charges are proposed. The charges for 1 hour parking to increase from £0.55 to £0.70, 2 hour charge from £1.30 to £1.40, 3 hour charge from £2.00 to £2.10. The 4 hour and 5 hour charges would remain as now. The current 8 hour charge of £5.20 and all day charge of £6.10 to be replaced by a new all day charge of £6.00.

- This is my preferred option
- I have no opinion on the above
- I would recommend a different option

**If you would recommend another option what is that?**

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**13. The car park at Market Place is currently Short stay. The Council proposes no change to this designation or any change to its free status. However, to reflect its central location and to encourage turnover and address high usage levels, should the council consider an option to introduce charging in this car park?**

- This is my preferred option
- I have no opinion on the above
- I would recommend a different option

**If you would recommend another option what is that?**

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**14. The car park at Castle grounds is permit only. Usage is currently very low. After reviewing this car park, the Council feels that alternative management models (e.g. community managed) or other uses for the site should be explored.**

- This is my preferred option
- I have no opinion on the above
- I would recommend a different option

**If you would recommend another option what is that?**

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**18. What age group are you in?**

- 16-18
- 19-24
- 25-34
- 35-44
- 45-54
- 55-64
- 65-74
- 75+

**19. Do you consider yourself to have any of the following disabilities?**

- Hearing disability
- Learning disability
- Mental health issues
- Physical disability
- Speech impairment
- Visual disability
- No disabilities

**20. What is your ethnicity?**

- White British
- Asian or Asian British
- Black African, Black Caribbean or Black British
- Other European Union group
- Mixed/Multiple ethnic groups
- Other ethnic group

**21. Please enter your postcode: (Format BA14 8JN)**

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**Thank you for completing this survey. To submit your response please post to:**

Sustainable Transport Group  
Highways and Transport  
Wiltshire Council  
County Hall  
Bythesea Road  
Trowbridge Wiltshire  
BA14 8JN

**If you have any queries about this survey please contact Wiltshire Council on 0300 456 0100.**

# Salisbury Car Parking Review 2014

The Council is currently looking at the provision of car parking across the county. A parking strategy that deals with the supply and management of car parking can be one of the most useful tools available to local authorities in helping them achieve their economic, social and environmental objectives.

## 1. Do you agree or disagree with the following aims of any car parking review?

|  | Strongly agree           | Agree                    | Neither agree nor disagree | Disagree                 | Strongly disagree        |
|--|--------------------------|--------------------------|----------------------------|--------------------------|--------------------------|
| The Council should prioritise short stay parking near town centres and locate long stay parking more on the fringes of towns   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/> |
| For those car parks that are little used, alternative management arrangements or uses should be explored; this may involve selling the land, transferring for community use, or developing the land for new facilities | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/> |
| The Council should look to transfer some car parks to parish or town council control if all parties agree  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/> |
| The Council should invest in new technologies for managing car parks rather than rely on traditional ticket machines and cash payments   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/> |
| The Council should set parking charges on a car park by car park basis rather than on settlement bands (i.e. similar towns having the same charges)  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/> |
| The Council should set parking charges on a car park by car park basis rather than on a Wiltshire wide approach (i.e. all towns having the same charges)   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/> |
| The setting of local car parking charges should be delegated to local area boards to agree in negotiation with Wiltshire Council   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>   | <input type="checkbox"/> | <input type="checkbox"/> |

Where there are proposals for exemptions to charging (i.e. first hour free), the deal would be that the council would need to introduce radical ways of working to help fund these exemptions. For example; this could include a Cashless Payment System, Automatic Number Plate Recognition enforcement and changes to current enforcement practices/levels. These would, however, not cover the cost of the exemption proposals in totality (as an example, they would only cover circa 15% towards the estimated £2.5m-£2.7m shortfall that implementing the first hour free proposal would create) and therefore we would need to explore options about how we would cover any funding gap that arises. It is important to note that the Council has made no firm decisions at this stage and would like to see how far you agree or disagree with these type of options before progressing any further.

**2. Do you agree or disagree with the following options for car parking?**

|  | Strongly<br>agree        | Agree                    | Neither<br>agree<br>nor<br>disagree | Disagree                 | Strongly<br>disagree     |
|--|--------------------------|--------------------------|-------------------------------------|--------------------------|--------------------------|
| The Council should offer a first hour of parking free in areas where local communities (e.g. business groups, town and parish councils, etc.) are prepared to fund the scheme  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> |
| The Council should offer the first hour of parking free of charge across all car parks but funding for other services which are supported by this income would need to be removed to compensate. This would therefore significantly impact on the delivery of these other services (e.g. local buses)                      | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> |
| The Council should offer the first hour free of charge across all car parks but all other parking charges (i.e. over 1 hour) would need to increase, in some cases by over 100% to compensate  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> |
| The Council should offer the first hour of parking free of charge across under used car parks but all other parking charges (i.e. over 1 hour) would need to increase to compensate (while this increase would be less than the option above, it still may be significant depending on the number of car parks identified) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> |
| The Council should offer free after 4pm parking in areas where local communities (e.g. business groups, town and parish councils, etc.) are prepared to fund the scheme  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> |

The Council should offer free car parking after 4pm across all car parks but all other parking charges would need to increase to compensate (while this increase would be less than the one hour free charging at all car parks option, it still may be significant particularly if lots of people change their current parking habits to take advantage of the offer)

The Council should investigate the feasibility of introducing variable charging (this would include increasing charging at peak periods which might mean a reduction for other periods) to help fund the options above

To help pay for the options above the Council should introduce Sunday charges, evening charges and overnight charges across all car parks

The Council should increase season ticket prices to encourage commuters who tend to park for several hours, to explore alternative travel methods

It is important to appreciate that any one compensation option proposed (e.g. increasing other charges to compensate for introducing 1st hour free parking) is unlikely to be able to fully fund the exemption options shown above. It is therefore likely that a combination of compensation options would be required to fund identified budget shortfalls.

**3. Do you have any other suggestions or would like to propose alternatives (including how they are to be funded) around car parking options?**

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## Your local car parks

The following questions relate to car parks just within the Salisbury Community Area. The Council has made no decisions at this stage and would like to know how much you might agree or disagree with the presented options, or alternatively suggest your own. (We recommend reviewing the Salisbury Charging Summary for further information).

- 4. The car park in the Central (short stay area) is currently Short stay. The Council is proposing no change in this designation. However, it is proposing to reduce slightly the hourly rates. Charges for the first hour would reduce from £1.40 to £1.30, for the second hour from £2.50 to £2.40 and for the third hour from £4.20 to £4.00. Sunday charges at £1.70 would remain the same.**

- This is my preferred option
- I have no opinion on the above
- I would recommend a different option

**If you would recommend another option what is that?**

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- 5. The car park at Central (long stay area) is currently Long stay only. The Council having reviewed usage and local circumstances want to introduce some changes. These changes would result in a slight reduction in parking charges for stays up to 3 hours but increases for longer stays to help manage demand and encourage more use of Park and Ride and other travel arrangements. Sunday charges would remain unchanged. The proposal is to reduce the 1 hour charge from £1.40 to £1.30, the second hour charge from £2.50 to £2.40 and keep the 3 hour charge the same at £4.00. Stays over this time band would increase as follows. The 4 hour charge would increase from £4.60 to £5.00, the 5 hour charge would increase from £5.50 to £6.00 and the Day charge would increase from £7.40 to £9.00.**

- This is my preferred option
- I have no opinion on the above
- I would recommend a different option

**If you would recommend another option what is that?**

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**6.** The car park at Millstream is currently Long stay. The Council having reviewed usage (at peak times it is usually full) want to introduce some changes. These changes would result in a slight reduction in parking charges for stays up to 3 hours but increases for longer stays to help manage demand and encourage more use of Park and Ride and other travel arrangements. Sunday charges would remain unchanged. The proposal is to reduce the 1 hour charge from £1.40 to £1.30, the second hour charge from £2.50 to £2.40 and keep the 3 hour charge the same at £4.00. Stays over this time band would increase as follows. The 4 hour charge to increase from £4.60 to £5.00, the 5 hour charge to increase from £5.50 to £6.00 and the Day charge increase from £7.40 to £9.00. Please let us know your level of agreement with this.

- This is my preferred option
- I have no opinion on the above
- I would recommend a different option

**If you would recommend another option what is that?**

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**7.** The car park at the Maltings is currently Short stay. The Council does not propose to change any charges or the designation of this car park.

- This is my preferred option
- I have no opinion on the above
- I would recommend a different option

**If you would recommend another option what is that?**

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**8. The car park at Salt Lane is currently designated short stay. The Council does not propose to change any charges or to change its designation.**

- This is my preferred option
- I have no opinion on the above
- I would recommend a different option

**If you would recommend another option what is that?**

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**9. The car park at Brown Street is currently designated Short stay The Council does not propose to change any charges or to change its designation.**

- This is my preferred option
- I have no opinion on the above
- I would recommend a different option

**If you would recommend another option what is that?**

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**10. The car park at College Street is currently designated Long stay. The Council proposes to keep this a long stay car park with charges largely unchanged. However it would like to see the charge for Day parking increase from £7.40 to £9.00 to help manage demand and encourage more use of Park and Ride and other travel arrangements.**

- This is my preferred option
- I have no opinion on the above
- I would recommend a different option

**If you would recommend another option what is that?**

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**11.** The car park at Culver Street is currently designated Long stay. The Council proposes to change this designation by making floors 1-3 short stay with floors 4-5 remaining as long stay. Short stay charges are to be reduced to encourage usage as follows. The 1 hour charge; reduce from £1.40 to £1.00. The 2 hour charge; reduce from £2.50 to £2.00 and the 3 hour charge; reduce from £4.00 to £3.00. The charge for 4 hour stays would reduce from £4.60 to £4.00 and 5 hour stays from £5.50 to £5.00. However, Day charges currently £7.40 would increase to £9.00. Sunday charges remain unchanged.

- This is my preferred option
- I have no opinion on the above
- I would recommend a different option

**If you would recommend another option what is that?**

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**12.** The car park at Lush House is currently designated short stay. The Council proposes no changes to this designation but as the car park is over used at peak time's charges should increase as follows. The 1 hour charge to increase from £1.40 to £1.50, and the 2 hour charge to increase from £2.50 to £2.70. All other charges for 3 hour parking and parking on a Sunday remain unchanged. Negotiations with the landowner will be needed to agree these potential changes.

- This is my preferred option
- I have no opinion on the above
- I would recommend a different option

**If you would recommend another option what is that?**

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**13.** The car park at Southampton Road is currently designated as Long stay. The Council proposes to reduce charges for most times as this is an under used car park. Charges would reduce from £1.40 to £1.00 for the first hour, £2.50 to £2.00 for the second hour, £4.00 to £3.00 for the third hour, £4.60 to £4.00 for the fourth hour, and £5.50 to £5.00 for the fifth hour. A new day charge of £9.00 would to replace the old day charge of £7.40 to encourage more use of Park and Ride and other travel arrangements. Sunday charges remain unchanged. Negotiations with the landowner will be needed to agree these potential changes.

- This is my preferred option
- I have no opinion on the above
- I would recommend a different option

**If you would recommend another option what is that?**

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**14.** The Mill Stream Coach Park. The Council proposes no change to the designation or charges.

- This is my preferred option
- I have no opinion on the above
- I would recommend a different option

**If you would recommend another option what is that?**

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**15. The New Canal Coach Park. The Council proposes no change to the designation or charges.**

- This is my preferred option
- I have no opinion on the above
- I would recommend a different option

**If you would recommend another option what is that?**

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**16. The On Street parking charges are currently £0.20 for 15 minutes, £0.60 for 30 minutes, £1.10 for 45 minutes and £1.60 for 60 minutes. The Council proposes to change the charges to £0.80 for 30 minutes and £1.50 for 60 minutes. The 15 minute and 45 minute options would be removed as they are relatively little used and 15 minute intervals are difficult to enforce. Sunday charging would remain the same.**

- This is my preferred option
- I have no opinion on the above
- I would recommend a different option

**If you would recommend another option what is that?**

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**17. Finally having read the car parking strategy and answered this survey are there any other comments you would like to make?**

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## About you

Wiltshire Council is committed to ensuring that our services, policies and practices are free from discrimination and prejudice and that they meet the needs of all the community. For us to check we are providing fair and effective services, we would be grateful if you would answer the questions below. You are under no obligation to provide the information requested, but it would help us greatly if you do.

The information you provide will be treated in the strictest of confidence and may be passed on to other services within the Council, who will use it for the same purposes. The information you provide on this form will be processed in accordance with the requirements of the Data Protection Act 1998 and will not be passed onto any third party. At all times, it will be treated as confidential and used only for the purpose of this consultation and for equality monitoring. All personal information held by Wiltshire Council is held safely in a secure environment. Thank you for your assistance.

For Wiltshire Councils full data protection policy go to <http://www.wiltshire.gov.uk/council/dataprotectionandfoi/dataprotection/privacy.htm>

**18. Are you responding to this consultation as:**

- Resident
- Local Business
- Town or Parish Council
- Community Group
- Other

**Please specify**

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**19. Are you male or female?**

- Male
- Female

**20. What age group are you in?**

- 16-18
- 19-24
- 25-34
- 35-44
- 45-54
- 55-64
- 65-74
- 75+

**21. Do you consider yourself to have any of the following disabilities?**

- Hearing disability
- Learning disability
- Mental health issues
- Physical disability
- Speech impairment
- Visual disability
- No disabilities

**22. What is your ethnicity?**

- White British
- Asian or Asian British
- Black African, Black Caribbean or Black British
- Other European Union group
- Mixed/Multiple ethnic groups
- Other ethnic group

**23. Please enter your postcode: (Format BA14 8JN)**

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**Thank you for completing this survey. To submit your response please post to:**

Sustainable Transport Group  
Highways and Transport  
Wiltshire Council  
County Hall  
Bythesea Road  
Trowbridge Wiltshire  
BA14 8JN

**If you have any queries about this survey please contact Wiltshire Council on 0300 456 0100**